

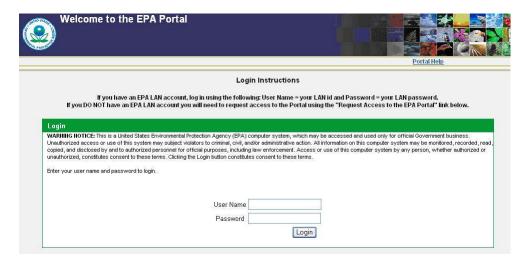
This guide provides information on:

• Utilizing the *My Profile* feature to change your password

NOTE: If you are EPA Employee or have user your LAN ID and password to log into the Portal you can not use this method to change your password. You must contact you LAN administrator to change your password.

Changing Your Password

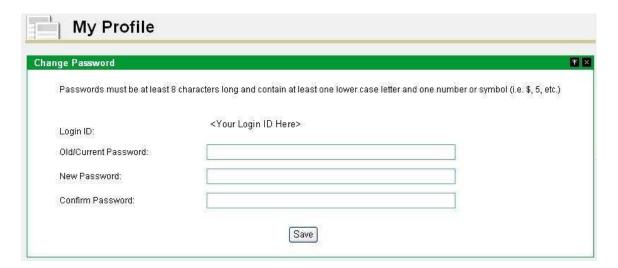
If you need to change your password, you'll first need to log into the Portal using your current User Name and password. Go to http://portal.epa.gov Login in with your User Name and password.



Once you login the *MyPage* will open and you'll see the *My Profile* link on the header. Click on the link to open the *My Profile* page.



At the top of the *My Profile* page you'll see the **Change Password** portlet. Enter your current password and our new password (twice) into the fields provided. Then click *Save*.



Once you have saved your new password you will get an on screen confirmation message. You can now log in using your new password.

Who to Contact for Help

For questions, concerns, or assistance in using the Portal, contact the EPA Customer Call Center at 1-866-411-4EPA or epacallcenter@epa.gov.